



TECHNICAL SPECIFICATIONS

EARCAPS	ABS Plastic Enclosure
TRANSDUCER TYPE	Dynamic Neodymium / Mylar
TRANSDUCER SIZE	40mm
FREQUENCY RESPONSE	15 Hz – 25 Khz
SENSITIVITY	103 dB 1khz/1mw
IMPEDANCE	26 Ohm
RATED INPUT POWER	30mw
MAXIMUM INPUT POWER	50mw
WEIGHT	260g

130
000
120
-10
110
-20
100
-30
090
-40
080
-50

20Hz 50 100 200 500 1K 2K 5K 10K 20K

YOU HAVE PURCHASED A GENUINE PRODUCT

Meze Audio guarantees the originality and quality of its products.

MEZE AUDIO

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99 NEO

PACKAGE CONTENTS

HEADPHONE	99 Neo
CABLE	1.5m OFC cable with microphone & remote
ACCESORIES	EVA Carry case
	Accessories pouch
	6.3mm jack adapter
	Airplane adapter

FEATURES

BURN-IN

Burn-in is the process for exercising new audio equipment. The main purpose of the burn-in process is to loosen the diaphragm of a newly crafted headphone and to stress the headphone driver. Most audiophiles agree that the sound quality will be noticeably improved after burn-in. The 99 Neo require at least 40 hours of burn-in time to reach their optimal performing state.

Please visit mezeaudio.com/pages/burnin for more information

1. REPLACING THE EARPADS
To remove the earpads, gently pull them away from the enclosure, until you see the black rubber lip surrounding the PU leather earpad peel off the side of the earcup. To fit the earpad back on, place the before mentioned rubber lip of the earpad into the ridge between the earcup and the driver-plate. Start from one side, and slowly make your way all around, by carefully pulling the earpad outwards.

2. SELF-ADJUSTING HEAD BAND
The 99 Neo doesn't require manual adjustment for the size of the headband. The elastic mechanism inside the PU leather headband can stretch to fit any head size without any user input.

3. MICROPHONE AND REMOTE CONTROL UNIT
Compatible with both Android and Apple devices + all devices with audio jack output. When connected to a high-quality music player, notebook, tablet or smartphone, the 99 Neo will develop its full potential.

4. SYMMETRICAL HEADPHONES
The 99 Neo headphones are symmetrical. So Left and Right is determined by the L or R marked cable that you are using. Also: the L (left) cable jack has a small tactile ridge to help you identify the left side of cable / headphones without looking.

FOR YOUR SAFETY: MAXIMUM RECOMMENDED SOUND LEVEL / DAY:

LEVEL	EQUIVALENT TO	TIME
1x /	Hair dryer	8 Hours
2x	Power mower	4 Hours
3x	Tractor	2 Hours
	Chainsaw	1 Hour
	Rock concert	30 Minutes
	Jackhammer	15 Minutes
	Ambulance	Dangerous

SAFETY INSTRUCTIONS
Keep the product, accessories, and packaging out of reach of children and pets to prevent accidents. Do not use this device near water, submerge it in water or expose it to humidity. Do not expose this device to a heat source (e.g., open flame, hairdryer, heater, extended exposure to sunlight etc.). Do not use the product in situations that require special attention (e.g., in traffic or when performing skilled labor). When connecting to your music source, make sure that the volume is turned down before plugging in the headphones. Do not set the volume too high, as this can cause irreparable damage to your ears (hearing loss, tinnitus, hyperacusis, etc.), as well as your earphones.

WARRANTY
Meze Audio guarantees this product against defects in materials or workmanship for a period of two (2) years for customers from EU countries and one (1) year for customers outside the EU. During this period, Meze Audio will repair or replace the product or parts at no charge. After the warranty period expires, you are responsible for the repair or replacement of the product. This warranty does not cover other related costs and is independent of the seller's warranty policy, depending on the country. For the warranty to apply, presenting an original proof of purchase is required. The proof of purchase may be in the form of a receipt or bill of sale from an authorized dealer, and must include the model of the product and the date of purchase. This warranty DOES cover products sold as-is, open box, second-hand, or display models, as long as original proof of purchase is provided. This warranty DOES NOT cover cosmetic damage, acts of God, normal wear and tear, accidents, misuse, commercial use, any modifications to the product, improper use, or improper connection. Additionally, it doesn't cover purchases from an unauthorized dealer or attempted repair by anyone other than Meze Audio or another authorized person or unit. This warranty is also void if the product was damaged by a product that it was used with, such as battery leaks or electrical fault of a connecting product. The warranty is transferable, on the condition that the original proof of purchase is provided. Meze Audio is not responsible for the replacement or repair of products if in violation of this warranty. Some countries may have other restrictions on warranty policies.

RETURN POLICY
We have a 15-day return policy for customers from EU countries, and a 30-day return policy for customers outside EU. If you need warranty service on your earphones or you are not satisfied with your purchase, don't hesitate to get in touch with the Meze Audio authorized dealer you purchased from or directly with Meze Audio, through the contact form on our website. We are not responsible for items returned without previously contacting Meze Audio. If the product you received is defective from Meze Audio or when purchased through any other authorized dealer, you may request an exchange under our warranty.

REFUND POLICY
To be eligible for a refund from Meze Audio, the product must have been purchased directly from the Meze Audio website or from an authorized dealer. If your product was purchased from other retailers, you must contact that specific retailer. Products purchased from our website must be returned within 30 days from the purchase date (15 days for customers in EU countries), in order to qualify for a refund. Items must be in functional condition and not damaged by the customer. The package and items must be without any visible damage, and complete with all accessories. The customer is also responsible for paying all shipping fees to return the product. You can always contact us for any questions at support@mezeaudio.com.

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